Map labels

BR 11 & Kaiser

San Ramon Regional Medical Center

San Ramon Transit Center

City Center

SAN RAMON

Alcosta Senior and Community Center

Dublin/ Pleasanton BART

West Dublin BART

DUBLIN

Street labels: CROW CANYON, ALCOSTA, BOLLINGER CANYON, NORRIS CANYON, CAMINO RAMON, SAN RAMON VALLEY, DOUGHERTY, OLD RANCH, AMADOR VALLEY, VILLAGE, SAN RAMON, DUBLIN, HACIENDA, OWENS, HOPYARD, FOOTHILL, STONERIDGE, 680, 580

QUESTIONS?

(925) 455-7500

countyconnection.com/ gosanramon

County Connection

TRI-VALLEY WHEELS

San Ramon CALIFORNIA

GO SAN RAMON!

SAN RAMON RESIDENTS:

TRY RIDESHARE AND SAVE!

Uber   lyft

Get up to $5 off each trip!

HOW IT WORKS:

1 Download the app for Uber or Lyft.

2 For Uber, go to **http://bit.ly/gosanramon** or scan the QR code to enter the phone number associated with your Uber account.

For Lyft, select Promos from the menu options. Enter promo code **GOSANRAMON** and select "Apply".
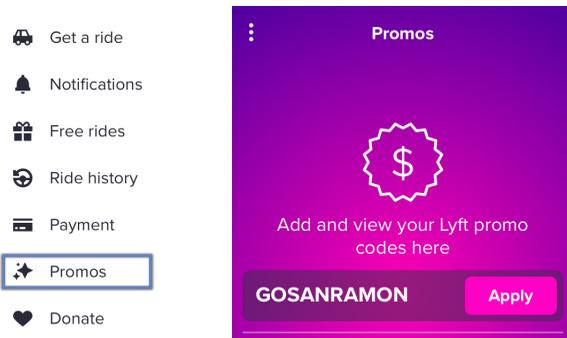
3 Set up your trip by using Uber Pool or Lyft Shared.

Note that in order to qualify for the discount:

» You must select a shared ride option (Uber Pool or Lyft Shared).

» Both the start and end of your trip must be within the service area.

» Your trip must be taken during County Connection's regular fixed-route service hours (see FAQs).
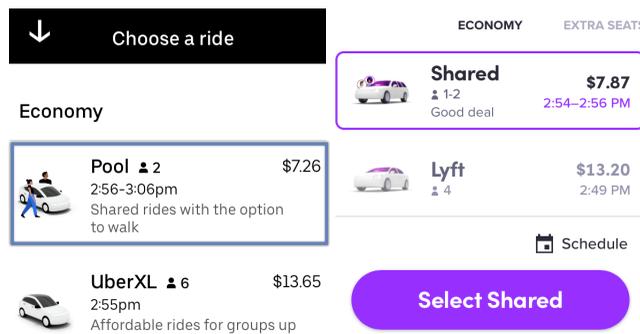
4 Your discount will be automatically applied once your trip concludes.

FAQS

When is Go San Ramon valid?

Starting March 1, 2020, Go San Ramon is valid for trips on any day of the week during County Connection's regular fixed-route service hours:

Weekdays, 4:30 am – 11:00 pm
Weekends, 7:00 am – 10:30 pm

Go San Ramon will tentatively be available for one year, subject to funding availability.

Where is Go San Ramon valid?

Go San Ramon is valid for trips that start and end within the designated service area. The service area includes parts of south San Ramon, as well as the San Ramon Transit Center, San Ramon Regional Medical Center, Kaiser, Alcosta Senior and Community Center, and West Dublin and Dublin/Pleasanton BART stations.

How long can I expect to wait for my ride to show up?

Actual wait times depend on how many drivers are currently in the area, but in most cases a ride may arrive within 10 to 15 minutes.

Is tipping required?

Tipping is optional. Go San Ramon does not cover the cost of tips.

Is there service for people with disabilities?

Yes, currently Uber offers vehicles that are wheelchair accessible. County Connection also provides ADA paratransit service. Call (925) 680-2066 or (925) 680-2067 for more information.

Why is Go San Ramon only available to parts of San Ramon?

Go San Ramon is a 12-month pilot and available to those areas in the City where fixed-route transit service is not provided.

What happens after the 12-month pilot period?

Based on demand and funding, County Connection with input from San Ramon and LAVTA, will evaluate service demand, costs, and feasibility. A recommendation to continue, expand, or eliminate the service will be made after the pilot.

Where is fixed-route service in San Ramon?

For San Ramon fixed routes, express service, and schedules, visit countyconnection.com.