Preparing For Storms

To reduce potential flood hazards, we encourage all San Ramon Public Services staff regularly inspects its public facilities, including City-owned storm drains, ditches, and creeks, throughout the year. Each autumn, naturally occurring debris and illegally dumped materials are removed from the City’s drainage facilities and detention ponds. Sand bags, hay bales, and straw wattles are used in the City of San Ramon Public Services’ facilities and detention ponds. Sand bags, hay bales, and straw wattles are used in the City of San Ramon Public Services’ facilities and detention ponds.

Additional street sweeping may be necessary to keep storm drains and gutters clean. Generally, only the most affected section in a street or gutter line warrants sweeping. Please note that additional special sweeping typically will not fall on the normal street sweeping days so you may see a street sweeper in your zone during a street sweeping day. The street sweeping schedule is available online at www.sanramon.ca.gov/sweeping_schedule.

For more information on the sand bag locations go to www.sanramon.ca.gov/GENERAL/STORM.htm. For urgent response on the above items call (925) 973-2779. Police Dispatch will be available. For emergency after hours call 9-1-1. To report routine items during the non-business hours of City staff, please call the non-business hours phone number. For reports of problems requiring an immediate response by the Public Services Department call after hours and weekend emergency hours and weekend emergency.

Extra Holiday Garbage? Bag It!

If you have more garbage than you will fit in your garbage cart, you can purchase “Bag-It” bags from the City. These bags are designed to fit your garbage cart. Visit the City and County committees and commissions. For full details of these committees and commissions meeting days and times, and the responsible staff member, please visit our website: www.sanramon.ca.gov/bcc/the_city/city_council. Click “Meetings” at the top of the page to view current openings. If you wish to view the full agenda and board packet, please contact the City Recorder at (925) 973-2500 if you have any questions.

San Ramon Recycles: Christmas Three Ways

Residents are provided with three convenient options to dispose of their Christmas trees.

1. Bay Scouts of America’s American Exchange. Residents can purchase a $5 “explore,” so you can use them

Examples of Problems Requiring Immediate Attention

- Traffic signal malfunction
- Critical traffic sign downgrading
- Debris or uprooted tree blocking traffic lanes, roadway, sidewalk
- Sidewalk or curb that is in need of repair
- Rusted or broken barriers
- Raked leaves into the street is not allowed. Sweeping schedule is available online at www.sanramon.ca.gov/sweeping_schedule. Please remember the normal sweep days so you will not see a street sweeper in your zone during a street sweeping day. The street sweeping schedule is available online at www.sanramon.ca.gov/sweeping_schedule.

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**San Ramon Government 101**

In the San Ramon City Council, the department will hold the 10th session of Government 101. Our goal is to enhance understanding of local government, the City's departments and functions and encourage participation in the City's various committees and commissions.

The class will be presented on three consecutive Mondays starting on February 24, 2014. Sessions will be held in various City facilities based on the participating department.

There will be a formal recognition of class participants at the Tuesday, February 25, 2014 City Council meeting. The class is free and includes information and applications available on the City's homepage at [www.sanramon.ca.gov](http://www.sanramon.ca.gov). Contact the City Clerk's office at 925-943-2350 for additional information.

**Welcome to Kaiser Permanente**

San Ramon welcomes Kaiser Permanente to the community with the opening of the new Kaiser Permanente medical office at 2180 Camino Ramon on November 14, 2013. Family medical services, from grandparent to grandchild, care for the whole family is offered including pediatrics, women’s health, sports medicine, physical therapy, dermatology, and a pharmacy, lab and imaging in all one place! Kaiser Permanente has opened a state-of-the-art medical office with expanded hours Monday through Friday from 7:30 a.m. to 5:30 p.m., including the lunch hour. Visit [kpmostrarmon.org](http://kpmostrarmon.org) today and meet the doctors and learn more about their specialties.

**New Building Codes and Regulations Coming January 1, 2014**

This the State Building Standards Commission has adopted the 2013 California Building Standards Code. These codes provide minimum requirements for buildings and structures constructed in the state. The City of San Ramon is mandated to use these codes when approving locations and inspecting construction projects. Along with the construction codes, the State Legislature passed Senate Bill 457, which, among other things, establishes requirements for residential and commercial properties built before January 1, 1994 to replace specified plumbing fixtures with water-efficient plumbing systems.

On January 1, 2014, for all building alterations or improvements to single family residential property, any replacement of water closets that use more than 1.6 gallons per flush, shower heads that have a flow rate capacity of less than 2.5 gallons per minute and any interior faucets that use more than 1.25 gallons per minute are required.

**Contactless Credit Cards**

There are several contactless credit cards available, such as American Express, Visa PayWave, and MasterCard PayPass. These cards allow you to make payments without touching the card to the card reader. To register for e-mail alerts go to enviroflash.info. Once you have registered, you will be notified every time there is an air quality alert. To register for phone alerts call 1-800-430-1515.

**Newest Offerings at Kaiser Permanente**

Kaiser Permanente is proud to offer the following new offerings as of November 14, 2013. Family medical services, from grandparent to grandchild, care for the whole family is offered including pediatrics, women’s health, sports medicine, physical therapy, dermatology, and a pharmacy, lab and imaging in all one place! Kaiser Permanente has opened a state-of-the-art medical office with expanded hours Monday through Friday from 7:30 a.m. to 5:30 p.m., including the lunch hour. Visit [kpmostrarmon.org](http://kpmostrarmon.org) today and meet the doctors and learn more about their specialties.

**Holiday Garage Collection Schedule**

There is no garbage, recycling, or green waste pick-up on Christmas Day or New Year’s Day. Your waste service day falls on either the holiday, your pick-up will be delayed one day. Call [925-960-2000](http://925-960-2000) for help. Service days Wednesday, your Christmas week pick-up will be on Thursday, December 26. Your New Year’s week pick-up will be on Saturday, December 28.

**Get Charged Up and Get Ready to Go!**

You can now get charged up at two locations in San Ramon. Electric Vehicle Charging Stations are located in the City of San Ramon parking lot at the City Hall parking lot and in the Community Center parking lot at the Twin Creeks Elementary School.

Contactless Credit Cards, such as American Express, Visa PayWave and MasterCard PayPass, allow you to make payments without touching the card to the card reader. To register for e-mail alerts go to enviroflash.info. Once you have registered, you will be notified every time there is an air quality alert. To register for phone alerts call 1-800-430-1515.

To get the latest information regarding the charging stations, please contact Darlene Amaral, Transportation Analyst at 925-943-2655.

**San Ramon Valley: Winter Spar**

Get Charged Up and Get Ready to Go! Winter Spare the Air Alert has been declared for the San Ramon Valley. Electric vehicles with contactless credit card payments and green waste pick-up on Christmas Day or New Year’s Day. Your waste service day falls on either the holiday, your pick-up will be delayed one day. Call [925-960-2000](http://925-960-2000) for help. Service days Wednesday, your Christmas week pick-up will be on Thursday, December 26. Your New Year’s week pick-up will be on Saturday, December 28.

**Street Smarts Taught Traffic Safety to Over 2,500 Students in the Fall**

Street Smarts is a traffic safety education program that serves the San Ramon Valley. Held events with over 2,500 students at all schools in the area.

To practice their bicycle handling skills, the students had their helmets and bikes checked to make sure their equipment was safe. Street Smarts will be holding more assemblies and bike rodeos in the spring. To see if your child’s elementary school is on our tour schedule, visit the Street Smarts website at [www.street-smarts.com](http://www.street-smarts.com) or call 925-314-5842.

**Winter Spare the Air Alert**

The Winter Spare the Air Alert program notifies residents when particulate matter levels are anticipated to be unhealthy. On these high-pollution days, the City will issue a Winter Spare the Air Alert which provides a notice when wood burning throughout the Bay Area from November 14, 2013 through January 31, 2014 will exceed the State’s health-based air quality standard to protect public health.

For more information regarding the Winter Spare the Air Alert program, contact the Taxiab Darko, Transportation Analyst at 925-943-2655. Winter Spare the Air Alert notifications will be sent by text message to mobile phones and by e-mail to residents who have registered for alerts.

**Applications Accepted for the San Ramon Citizen’s Police Academy**

Applications are available at www.sanramon.ca.gov/police. The San Ramon Citizen’s Police Academy – this thirteen week program is guaranteed to provide firsthand information and experience about the operations of your Police Department.

Applications are available at the State Building Standards Commission, 1313 K St., Sacramento, CA 95814. To contact the State Building Standards Commission, call [916-323-3400](http://916-323-3400). For more information about the program, visit [www.street-smarts.com](http://www.street-smarts.com).

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Visit [www.street-smarts.com](http://www.street-smarts.com) or contact Cathy DelVecchio at 925-477-3817 for more information about the contest. For more information about the contest, please visit [www.street-smarts.com](http://www.street-smarts.com).

**Holiday Garbage Collection Schedule**

To register for e-mail alerts go to enviroflash.info. Once you have registered, you will be notified every time there is an air quality alert. To register for phone alerts call 1-800-430-1515.

**Annual Street Smarts Storybook Poster Contest Begins on January 8**

Applications are available at www.shopsanramonfirst.com. Claim or add your business!!

To own a business in San Ramon? If you own a business physically located in San Ramon, your business home registration entitles you to a free listing on the Shop San Ramon website. The Shop San Ramon business directory is designed to create connections between local business and residents. If you are a current business license holder at [www.shopsanramonfirst.com](http://www.shopsanramonfirst.com) and claim your business as a Chamber Member, please notify [shop@sanramonfirst.com](mailto:shop@sanramonfirst.com). chamber@sanramonfirst.com and claim your business as a Chamber Member, please notify [shop@sanramonfirst.com](mailto:shop@sanramonfirst.com).
San Ramon Government 101

San Ramon City Clerk’s Office will host the 4th session of Government 101. The class goal is to enhance understanding of local government, City departments and functions and encourage participation in the City’s various committees and commissions. The class will be presented on six consecutive Mondays starting on February 24, 2014. Sessions will be held in various City facilities, based on the presenting department.

The Winter the Space the Air program reminds residents when particular matter levels are anticipated to be unhealthy. On these high pollution days, the Air District will issue a Winter the Space the Air Alert which provides wood burning restrictions within the Bay Area. From November 14 through the end of February, the District’s Air Alert will issue a Winter the Space the Air Alert for burning wood, burning wood products, and burning fuel. To register to receive phone alerts call 1-800-430-1515. To check the status and to report wood burning violations, call 1-877-466-2876.

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Kaiser Permanente is a family of medical facilities, from grandparent to granddaughter, care for the whole family is offered including pediatrics, women’s health, sports medicine, physical therapy, dermatology, and a pharmacy, lab and imaging in all one place! Kaiser Permanente has opened a state of the art medical office with extended hours Monday through Friday from 7:30 a.m. to 4:30 p.m., including the lunch hour. Visit kp.org/sanramon today and meet the doctors and learn more about their specialties!

New Building Codes and Regulations Coming January 1, 2014

The State Building Standards Commission (SBSC) will adopt the 2013 California Building Standards Codes. These codes provide minimum performance requirements for buildings and structures constructed in California. The City of San Ramon is mandated to use the codes when approving locations, permits, and location-specific requirements that are required for maintenance of the building and that also require a permit. The plumbing fixtures that require replacement are water closets (toilets) that use more than 1.6 gallons per flush. Shower heads that have a flow capacity of more than 2.5 gallons per minute and kitchen faucets that use more than 2.2 gallons of water per minute.

To register to receive phone Call 925-973-7248.

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Get Charged Up and Get Ready to Go!

You can now get charged up at two locations in San Ramon. Electric Vehicle Charging Stations are located in front of the Council Chamber in the City Park parking lot and in the Permit Center/Police Department parking lot. Please remember to unplug your vehicle after it’s fully charged, so we can get charged up and ready to go! Charging Stations can be accessed via any of the following means:

- ChargePass RFID based Smart Cards
- Visa payWave®, MasterCard, American Express, Discover, and Debit cards
- ChargePoint ChargePass
- Contact Electric Vehicle Car Charging Systems
- Contact City of San Ramon

Welcome to Kaiser Permanente

San Ramon welcomes Kaiser Permanente, with the opening of the new San Ramon Medical Center and new offices at 2130 Camino Ramon as of November 14, 2013. Family medical services, from grandnephew to granddaughter, care for the whole family is offered including pediatrics, women’s health, sports medicine, physical therapy, dermatology, and a pharmacy, lab and imaging in all one place! Kaiser Permanente has opened a state of the art medical office with extended hours Monday through Friday from 7:30 a.m. to 5:30 p.m., including the lunch hour. Visit kp.org/diablo/sanramon today and meet the doctors and learn more about their specialties!

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Along with the construction codes, the State Legislature passed Senate Bill 405 which, among other things, establishes requirements for residential and commercial properties built before January 1, 1994 to replace specific plumbing fixtures with water-conserving plumbing.

On January 1, 2014, for all building alterations or improvements to single family residential property, as a result of a permit approval, the permit applicant shall replace all noncompliant plumbing fixtures with water-saving plumbing fixtures. Repairs are exempt from this requirement. Examples of repairs are repairing a drain, replacing a shower head or faucet, and repairs that are required for maintenance of the dwelling that also require a permit. The plumbing fixtures that require replacement are “water closets” (toilets) that use more than 1.6 gallons per flush, shower heads that have a flow capacity of more than 2.5 gallons per minute and any other plumbing fixture that uses more than 2.2 gallons of water per minute. The Building and Safety Division is available to answer questions at (925) 973-2580.

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Example of Problems Requiring Immediate Attention

Traffic signals malfunction
Road or sidewalk cracks or dips
Streets are blocked with too much debris

Traffic lanes, sidewalks, sidewalks, fillbibs and gutters clear. Generally, only be necessary to keep storm drains and gutters clean. Generally, only the most affected section in a storm draining area would need to be raked. Leave material that requires additional raking until the following week.

San Ramon, CA
1-800-973-2500
www.sanramon.ca.gov
(925) 837-3356
San Ramon Trees@yahoo.com
(925) 837-3356

For trees with flocking, tinsel or tree decoration, local Boy Scouts will donate, local Boy Scouts will organize a donation, local Boy Scouts will be organized a donation, local Boy Scouts will pick up the tree and transport it to City Hall. Local scouts will then contact you to arrange for collection.

Residents are provided with three convenient ways to return their Christmas tree.

1. Boy Scouts of America (BSA)
   - Trees will be collected on Friday, December 20, starting at 9 a.m. at the Forest Home Farms Historic Park. Trees will be collected from 9 a.m. to 6 p.m. on Friday, December 20.
2. Dougherty Valley Performing Arts Center (DVAPAC)
   - Trees will be collected on Saturday, December 21, from 9 a.m. to 2 p.m. at the Dougherty Valley Performing Arts Center (DVAPAC). Trees will be collected from 9 a.m. to 2 p.m. on Saturday, December 21.
3. Bishop Ranch #2
   - Trees will be collected on Sunday, December 22, from 9 a.m. to 2 p.m. at Bishop Ranch #2. Trees will be collected from 9 a.m. to 2 p.m. on Sunday, December 22.

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Residents are provided with three convenient options to purchase a Christmas Tree:

1. Boy Scouts of America
   Trees are available for purchase from the Boy Scouts of America at the Bishop Ranch #2 in 12 foot lengths. Contact 973-9185. Proceeds benefit the San Ramon Boy Scouts.

2. San Ramon Recycles
   You can purchase a bag/garbage cart from San Ramon Recycles for $25. Visit www.sanramon.ca.gov/ SanRamanTrees@yahoo.com or see the back page for the holidays.

3. Special One-Time Drop-Off Pickup Week
   Monday, December 2, 2013: Set out your tree at curb for pickup by a special truck. Cut the tree to six feet or less in length. Visit www.sanramon.ca.gov/ for the back page for the holidays.

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2. San Ramon Recycles
   You can purchase a bag/garbage cart from San Ramon Recycles for $25. Visit www.sanramon.ca.gov/ SanRamanTrees@yahoo.com or see the back page for the holidays.

3. Special One-Time Drop-Off Pickup Week
   Monday, December 2, 2013: Set out your tree at curb for pickup by a special truck. Cut the tree to six feet or less in length. Visit www.sanramon.ca.gov/ for the back page for the holidays.

Residents are provided with three convenient options to purchase a Christmas Tree:

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