Overcrossing at Bollinger Canyon Road Update

The overcrossing will have environmental benefits as well, such as providing vehicle emission reductions due to both the increased pedestrian use of the Trail and vehicles no longer having to stop and idle while pedestrians and cyclists cross the roadway. Currently, the City has obtained State environmental clearance and expects to obtain federal environmental clearance within the next few months. The City has been actively studying and preparing for this overcrossing for over three years. This long process of planning, analysis, and public input resulted in the final City Council selection of a cable stayed bridge design with a center pylon (as shown). Due to this being a large and complex project that will have regional benefits, the City has teamed with Contra Costa Transportation Authority (CCTA) to help administer this important project.

The City is also currently pursuing additional grant funding opportunities to help fund the Project.

Student Traffic Safety

School is back in session! The City and the San Ramon Valley School Smarties Program want to ensure the highest level of safety for everyone.

Drivers should:

- Adhere to the 25 mph school zone slow and slow down and obey all traffic laws and speed limits.
- Complete with local school drop-off and pick-up procedures.
- Unwind children on the school side of the street or designated drop-off area.

- Have children cross the street at crosswalks only.
- Be cautious of pedestrians and cyclists crossing at Iron Horse Trail crossings.
- Avoid stopping or double parking as this can lead to children out of the car.
- Prepare to stop for a school bus when overhead yellow lights are flashing.
- Watch for children walking or biking to school when backing out of a driveway and in areas near a school.
- Avoid cell use!

For additional driver safety tips, please visit www.streetwise.org

Student Transit Ticket Program

The San Ramon Student Transit Ticket Program is back! FREE public transit tickets are available on a first come, first served basis. The transit ticket provides an alternative to driving your student(s) to school. The San Ramon Student Transit Ticket will be eligible to receive two (2) 12-ride County Connection transit tickets. This offer is available with a maximum of three (3) students per household, while supplies last. Apply for the Program by visiting the City of San Ramon’s website at www.sanramon.ca.gov.

Please Note:
- These transit tickets to County Connection transit can be used on bus or light rail.
- To receive two (2) 12-ride County Connection tickets, the offer is available with a maximum of three (3) students per household, while supplies last. Apply for the Program by visiting the City of San Ramon’s website at www.sanramon.ca.gov.

For more information, please visit www.sanramon.ca.gov/sttp. For additional information, please call the City Clerk’s office at 925-973-2539.

The class is free, but space is limited and it fills up fast!! Applications for the tickets are available at www.sanramon.ca.gov/sttp. You will be notified of your acceptance to participate in the program by early February. Contact the City Clerk’s office at 925-973-2539 for additional information.

City of San Ramon
7000 Bollinger Canyon Road
San Ramon, CA 94583
(925) 973-2500

The San Ramon City Clerk’s Department will host the 3rd San Ramon Government 101 in the spring of 2020. The class goal is to enhance understanding of local government and departmental functions and encourage participation in the City’s various Committees and Commissions.

The classes will be held on Mondays starting on February 24, 2020. The course runs for eight weeks. Each class begins at 6:30 PM and ends at 9:00 PM. One session will be held on a Saturday morning to facilitate a tour of the City to gain perspective on the various topics. There will be a different City facilities tour on the preceding Thursday. There will be a formal recognition of class participants at a City Council meeting.

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What is My Flood Risk?

Residents should be aware of their flood risk. The Federal Emergency Management Agency (FEMA) publishes Flood Insurance Rate Maps (FIRMs) that delineate flood zones in the City. Areas designated as Zone “A” or “AE” are estimated to have a 1% chance or greater of being flooded every year. This includes the entire South San Ramon Creek, where some properties suffered flood damage in the Sunny Glen area during the winter of 2002. Your mortgage lender may require you to purchase flood insurance if your property is located in one of these zones. Regarding your property’s proximity to the flood zone, it is encouraged that you obtain flood insurance. If you have flood zone insurance, check to see if you have contents coverage as well.

Why the change?

The current contract with Waste Management expires on September 30, 2019. Wastecare was not willing to extend its contract at current rates.
City Council directed staff to issue a Request for Proposals (RFP) for a new contract.

The City received competitive proposals from four different companies.

All four proposals contained significant garbage rate increases.

The City Council unanimously selected ACI at the September 25, 2018 City Council Meeting.
The final negotiated contract was approved at the November 13, 2018 City Council Meeting.

Why are rates increasing?

Factors contributing to the rate increases include:

- Increase in the current contract
- Labor costs
- Restricted export requirements for recyclable materials
- Lower fuel commodity revenues
- New State regulations
- New containers and services

Garbage rates would have increased at a much faster rate if waste and recycling rates were not included in the contract. The new contract is for three years.

Your garbage rate is based on the size of your garbage cart. Garbage, recyclables, and organics are all charged at the same rate.

Garbage Rates for Single Family Homes

| District | Garbage Cart Size (Gallons) | Rates *
|----------|-----------------------------|---
| Residential | 20 | 24.68 |
| | 30 | 35.96 |
| | 40 | 46.15 |
| | 50 | 56.57 |
| | 60 | 67.59 |
| | 70 | 78.66 |

As of January 1, 2019, the new rates take effect.

New County Connection Weekend Service – Route 335!

As part of the overall transit service enhancements that took place in March 2019, County Connection added new weekend transit service to the San Ramon Valley. The new service (Route 335) runs on alternate Saturdays from the BART Station via Bollinger Canyon Road to Central Park. For more information, please visit www.sanramon.ca.gov/transit or contact City staff at 925-973-2624.

New San Ramon Community Center

Pacific Flutterby logo.jpg

The new San Ramon Community Center’s large carpeted rooms, adjacent meeting and classroom spaces, as well as location within Central Park, make it a very popular facility. The Center offers a variety of programs from the time it opens until it closes each weekday. The weekends are usually booked with rentals both morning and night. The renovation project for this Center is designed to re-energize and modernize the finishes in the facility and encourage new rental opportunities.

Both projects include new rooms, flooring, and renovated restrooms. The Alcosta Senior and Community Center will also begin in December, followed by the San Ramon Community Center, which will begin in January. Both projects are expected to improve the Grand Re-Opening of these community centers as we work to improve your facilities.
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Protect yourself and your property

- Protect yourself from flood hazards by staying away or not walk through flood waters.
- Protect your property from flood damage by keeping drains clear, adequate drainage paths around your property, and elevating essential items and valuables to upper floors.
- Build responsibly. Check with the City’s Building Division before you build, alter, or grade from your property. You may need a permit to ensure the project is compliant with all regulations.
- Do your part to keep our creeks and drainage system functioning by keeping leaves, trash and debris away from storm drain inlets. If you see one that is at risk from flooding, contact the City’s Building Division or Public Services Division at 925-973-2670.

What is the City Doing to Reduce My Flood Risk?

- The City’s ongoing participation in FEMA’s Community Rating System (CRS) helps San Ramon property owners reduce their risk from flood damage by earning them a discount on their flood insurance premiums. Under this Program, the City’s CRS rating can range from 1 to 5, with a Class 5 rating providing residents up to a 50% discount in their flood insurance premiums, which is the highest rating available.
- Maintenance of drainage infrastructure (storm drain inlets, pipes, and catch basins).
- Enforcement of the City’s Floodplain Management Ordinance.
- Outreach to residents, lenders, and insurance agents.
- Assistance in determining flood zones and reading Flood Insurance Rate Maps (FIRMs).

By performing these annual activities, FEMA has awarded the City a CRS Class 4 rating of 6, providing residents up to a 20% discount in their flood insurance premiums, which is the highest rating available.

- It would be more informative about the City’s CRS Program, which includes, but is not limited to, flood zone determination, insurance, and flood protection projects.
- If you are interested in finding out more about the City’s CRS Program, please contact the City’s Public Services Division at 925-973-2670 or info@SanRamon.ca.gov.

Why are Rates Increasing?

Factors contributing to the rate increase include:
- Increasing of the current contract
- Labor costs
- Restricted export requirements for recyclables
- Trash hauling commodity revenues
- New State regulations
- New container sizes and services
- The City's financial status

Garbage Rates to Increase January 1, 2020

Garbage Rates to Increase January 1, 2020

Garbage Rates for Single Family Homes

<table>
<thead>
<tr>
<th>Garbage Cart Size (gallons)</th>
<th>2019 Rates ($/month)</th>
<th>2020 Rates ($/month)</th>
<th>Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>$20.30</td>
<td>$26.40</td>
<td>30.30%</td>
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<tr>
<td>35</td>
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<tr>
<td>96</td>
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</tr>
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</table>

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Percentage Increase</th>
<th>$ / Month Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-Month Increase</td>
<td>30%</td>
<td>$7.59</td>
</tr>
<tr>
<td>24-Month Increase</td>
<td>20%</td>
<td>$5.06</td>
</tr>
<tr>
<td>36-Month Increase</td>
<td>20%</td>
<td>$4.12</td>
</tr>
</tbody>
</table>

New County Connection Weekend Service – Route 33S!

As part of the overall transit service structure that took place in March 2019, the County Community Connection added new weekend transit service in San Ramon beginning October 1, 2019. The Route serves the San Ramon Transit Center via Dublin/Pleasanton BART Station via Rillenger Canyon Road. For more information, please visit www.511.org or contact City staff at 925-973-2624.
What is My Flood Risk?

Residents should be aware of their flood risk. The Federal Emergency Management Agency (FEMA) publishes Flood Insurance Rate Maps (FIRMs) that delineate flood zones in the City. Areas designated as Zone "A" or "AE" are estimated to have a 1%-or greater chance of being flooded every year. This includes the South San Ramon Creek, where some properties suffered flood damage in the Sunny Glen area during the winter of 2002. Your mortgage lender may require you to purchase flood insurance if your property is located in one of these zones. Regardless of your property’s proximity to the flood zone, it is encouraged that you obtain flood insurance. If you have flood zone insurance, check to ensure you have contents coverage as well.

Build responsibly. Check with the Building division before you build, alter, or expand from your property. You may need to permit the project to comply with all regulations. Do your part to keep our creeks and drainage system functioning by keeping leaves, trash and debris away from storm drain inlets. If you see an area that is at risk from flooding a clogged storm drain inlet, down a street, or flooded roadway, contact Fire Public Services Division at 925-832-2800 or Police Dispatch at 925-973-2799.

What is the City Doing to Reduce My Flood Risk?
The City’s ongoing participation in FEMA’s Community Rating System (CRS) helps San Ramon property owners reduce their risk from flood damage. The CRS allows a discount on their flood insurance premiums. Under this Program, the City is administered such as:

- Maintenance of drainage infrastructure (storm drain inlets, pipes, and culverts)
- Enforcement of the City’s Floodplain Management Ordinance
- Outreach to residents, lenders, and insurance agents
- Assistance in determining flood zones and reading Flood Insurance Rate Maps (FIRMs)

By performing these annual activities, FEMA has awarded the City a CRS Class rating of 6, providing residents up to a 20% discount in their flood insurance premiums, which must be incorporated into your insurance policies.

If you would like more information about the CRS Program to your school, business, or church, contact the City at 925-973-2670. For information on floodplain management in all CRS communities, visit www.fema.gov.

Garbage Rates to Increase January 1, 2020 (recyclables and organics included)

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>20</td>
<td>7.59</td>
<td>8.36</td>
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<tr>
<td>35</td>
<td>9.36</td>
<td>10.14</td>
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<tr>
<td>96</td>
<td>14.89</td>
<td>15.67</td>
</tr>
<tr>
<td>7th Month Increase</td>
<td>7.59</td>
<td>8.36</td>
</tr>
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</table>

Why are Rates Increasing?

Factors contributing to the rate increase include:

- Increase of the current contract
- Labor costs
- Restricted export requirements for recyclables
- Disposal fees or commodity revenues
- New State regulations
- New state proposals
- Garbage rates increased to reflect the current 2019 garbage rates for October through December 2019. Garbage rates will increase on January 1, 2020. This is one-time large rate increase, which is typical at the beginning of a new contract. Annual future rate increases should be much smaller, and are limited by the contract. The new contract for San Ramon is for 3 years.

Your garbage rate is based on the size of your garbage cart, recyclables and organics carts are provided at no additional charge. Customers currently have up to two 96-gallon recyclables carts and two 96-gallon organics carts at no additional charge. All three types of carts (garbage, recyclables, and organics) are available in four sizes: 20, 35, 64, and 96 gallons. Customers can maximize garbage hauls by properly sorting their refuse and decreasing the size of these garbage cart.

Please contact ACI of San Ramon after October 1, 2019 to change the size of your carts or request additional recyclables or organics carts. ACI can be reached at 925-973-2670 or via email at sanramonrates@aci-waste.com.

Why the change?

- The current contract with Waste Management expires on September 30, 2019.
- Waste Management was not willing to extend its contract at current rates.
- City Council directed staff to issue a Request for Proposals (RFP) for a new contract.
- All four proposals contained significant garbage rate increases.
- The City received competitive proposals from four different companies.
- The City Council unanimously selected ACI at the September 25, 2018 City Council Meeting.
- The final negotiated contract was approved at the November 13, 2018 City Council Meeting.

Watch for the Grand Re-Opening of Our Community Centers!

San Ramon Community Center:
The large carpeted rooms, kitchen, meeting and classroom spaces, as well as location within City Center, make it a very popular facility. The Center offers a variety of programs from the time it opens until it closes each weekday. The weekends are usually booked with rentals both morning and night. The renovation project for this Center is designed to re-energize and modernize the finishes in the facility and encourage new rental opportunities.

Both projects include new paint, flooring, and renovated restrooms. The Alcosta Senior and Community Center will also be the first project to use a new fine fire place insert, and a new ceiling treatment in the main Great Grande Room. The San Ramon Community Center will receive a new stair railing, several new windows and sliding front doors.

The Alcosta Senior and Community Center will be the first project and is set to begin in October, followed by the San Ramon Community Center, which will begin in December, with both facilities to complete for the Grand Re-Opening of these two community centers as we work to improve your facilities.

New County Connection Weekend Service – Route 335!

As part of the overall transit service infrastructure that took place in March 2019, County Connection added new weekend transit service in San Ramon. The new service, Route 335B, runs between BART Station via Bollinger Canyon Road and San Ramon SBC. ACI can be reached at 925-973-2670 or via email at sanramonrates@aci-waste.com. For more information, please visit www.sanramon.ca.gov/transportation or contact City staff at 925-973-2674.
**Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road Update**

Final design of the Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road will begin this winter. The new overcrossing will remove the existing at-grade crossing and allow pedestrians and cyclists to move unimpeded over this high-volume arterial roadway. The overcrossing will have environmental benefits as well, such as providing vehicle emission reductions due to both the increased pedestrian use of the Trail and vehicles no longer having to stop and idle while pedestrians and cyclists cross the roadway. Currently, the City has obtained State environmental clearance and expects to obtain federal environmental clearance within the next few months. The City has been actively studying and preparing for this overcrossing for over 10 years. This long process of planning, analysis, and public input resulted in the final City Council selection of a cable stayed bridge design with a center pylon (as shown). Due to this being a large and complex project that will have regional benefits, the City has teamed with Contra Costa Transportation Authority (CCTA) to help administer this important project.

The City is also currently pursuing additional grant funding opportunities to help fund the Project.

**Student Traffic Safety**

School is back in session! The City and the San Ramon Valley Street Smarts Program want to ensure the highest level of safety for everyone. Drivers should always:

- Adhere to the 25 mph school area zone, slow down, and obey all traffic laws and speed limits.
- Comply with local school drop-off and pick-up procedures.
- Unload children on the school sidewalk of the designated drop-off area.

If you have questions or concerns about school traffic safety, please call the Traffic Safety Hotline at 925-973-2530. If you see a traffic safety issue, please report it by visiting www.sanramon.ca.gov/3292.

**Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road Update**

The City of San Ramon has launched the Student Traffic Safety Program in order to ensure the highest level of safety for everyone. Drivers should always:

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If you have questions or concerns about school traffic safety, please call the Traffic Safety Hotline at 925-973-2530. If you see a traffic safety issue, please report it by visiting www.sanramon.ca.gov/3292.
Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road Update

Final design of the Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road will begin this winter. The new overcrossing will remove the existing grade crossing and allow pedestrians and cyclists to move unimpeded over this high-volume arterial roadway. The overcrossing will have environmental benefits as well, such as providing vehicle emission reductions due to both the increased pedestrian use of the Trail and vehicle no longer having to stop and idle while pedestrians and cyclists cross the roadway. Currently, the City has obtained State environmental clearance and expects to obtain federal environmental clearance within the next few months. The City has been actively studying and preparing for this overcrossing for over 15 years. This long process of planning, analysis, and public input resulted in the final City Council selection of a cable stayed bridge design with a center pylon (as shown). Due to this being a large and complex project that will have regional benefits, the City has teamed with Contra Costa Transportation Authority (CCTA) to help administer this important project.

The City is also currently pursuing additional grant funding opportunities to help fund the Project.

Student Traffic Safety

School is back in session! The City and the San Ramon Valley SmartStreets Program want to ensure the highest level of safety for everyone.

Drivers should always:

- Adhere to the 25 mph school zone, slow down, and obey all traffic laws and speed limits.
- Slow down and roll through school zones.
- Be cautious of pedestrians and cyclists crossing.